



# Programme overview and Registration form

## Morning sessions

9.00-12.30

The conference starts at 9.00 am with introduction and 4 plenary sessions (in English):

- Dr. Guy Haug (European Higher Education Expert): Future directions in quality assurance and accreditation in higher education from a European perspective
- Ms. Carol Steed (Centre for Integral Excellence, Sheffield Hallam University): Embracing and embedding excellence: Using quality models as catalysts for organisational development
- Ms. Cornelia Oertle and Bernard Gertsch (Swiss Conference of Cantonal Ministers of Public Health): Accreditation processes as opportunities for change management: The Swiss experience
- Dr. Andre Vyt (Qred Consulting and Prose Partners): Quality assurance tools: No toys to play with. Not suited for organisations without supervision?

## Lunch

12.30-13.30

The lunch consists of an exquisite business menu: asparagus with smoked salmon, fine vegetable consommé, Malines chicken with dragon sauce, and strawberries with applemint sirop.

## Afternoon sessions

14.00-16.00

After the lunch break, the workshops (in Dutch, English or French) run till 16.00 pm. Indicate 2 workshops in the list below. Mark your first choice by 1 and your second choice by 2:

- A1 : How to control for risks, dangers and possible pitfalls in visitation procedures? (Oertle)
- A2 : Comment éviter les risques, dangers et pièges dans une procédure de visitation? (Gertsch)
- A3 : Hoe risico's, gevaren en valkuilen vermijden bij visitatieprocedures? (Vyt)
- B1 : The combination of accreditation and total quality management in an organisation (Steed)
- B2 : La combinaison entre l'accréditation et la gestion de la qualité totale (Garré)
- B3 : De combinatie van accreditatie en integrale kwaliteitszorg in een organisatie (Bollaert)

## Breaks, posters and satellite meetings

The conference closes with a plenary reflection, followed by a cocktail reception. Coffee, tea, and orange juice is served during welcome and coffee breaks. Wine and non-alcoholic drinks are served during the closing reception. Posters will be shown in-between, with examples of good practice of the use of the PROSE tool. A short satellite meeting will be held (in Dutch) on the new features of the PROSE tool, and on the new online diagnostics tool, restricted to PROSE licensees.

## Conference material

All participants receive a conference map with handouts. A few months after the conference, the conference attendants receive a book with chapters based on the texts of the speakers and with extra examples of good practice. The book, the lunch and the catering are all included in the registration fee.

## How to register

Submit the registration details below via the Prose website, via e-mail at [info@prose.be](mailto:info@prose.be) or via fax at +32-9-3621468. For late registrations after April, Prose licensees have priority.

The amount has to be paid by bank transfer to Prose Partners, Wielewaalstraat 1, B-9820 Merelbeke (Belgium), bank account 776-5962121-16. International Bank Account number: BE72 7765 9621 2116 (Bank identification: GKCCBEBB). There will be no refunding, except when attendance cannot be allowed due to the limitation in participants (in this case registrants will be notified promptly).

The full programme and the registration of participants can be consulted on the Prose website ([www.prose.be](http://www.prose.be)) from April 15<sup>th</sup> onwards. Travelling and lodging: see the leaflet with practical info.

## Registration Before May 5

Full name and title:

Organisation / department:

Address and city:

Telephone, fax and e-mail:

|                                   |    |    |    |    |    |    |
|-----------------------------------|----|----|----|----|----|----|
| Workshops: First choice (circle): | A1 | A2 | A3 | B1 | B2 | B3 |
| Second choice:                    | A1 | A2 | A3 | B1 | B2 | B3 |

Registration fee: (tick appropriate box)     145,20 euro (before May 1)     169,40 euro (after May 1)

Special fee for PROSE licensees :             121,00 euro (only valid before May 1)

Date of payment:

Signature: